

BROCADE TSM WORKSHOP



PROFESSIONAL SERVICES

A One-Day Workshop to Help Optimize TSM Environments

HIGHLIGHTS

- Identify potential recovery exposures with a minimal investment of time
- Discover performance characteristics and potential bottlenecks in TSM environments
- Identify key decision criteria for possible upgrades or migrations
- Gather actionable data that can improve ROI
- Address issues such as tape-intensive TSM clients, cache sizing issues, administrative event optimization, reclamation issues, and tape library sizing

Brocade® has found that only a small percentage of organizations are getting the full benefits from their IBM Tivoli Storage Manager (TSM) environments. Issues such as incomplete backups, missed backup windows, tape library space issues, and reclamation errors can impact even the most robust enterprise backup environments—and cause countless headaches for their administrators.

To address these issues, Brocade helps organizations identify potential problem areas and implement quick fixes for their TSM environments—significantly improving operations. The Brocade TSM Workshop provides a focused, one-day engagement for TSM infrastructures, including data collection, analysis, and recommendations.

A FAST WAY TO ADDRESS CRITICAL ISSUES

As part of the workshop, Brocade experts will identify issues in order to make the fastest, most significant impact on the overall health of the TSM environment.

The engagement includes:

- Analysis of one TSM master server
- Interviews with key staff members
- Data collection and analysis leveraging a specialized software tool
- Consulting and knowledge transfer with an experienced consultant
- A one-hour management presentation and review

KEY BENEFITS OF THE WORKSHOP

Many organizations invest in robust, complex technology solutions but never realize the full financial benefits. Moreover, technology not deployed in its most optimal configuration can pose a business risk due to unplanned outages or extended recovery times. In a focused day of consulting, Brocade can provide the expertise to mitigate these potential risks and maximize ROI. In addition, the entire TSM staff benefits from expert knowledge transfer and best-practice recommendations.

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FIELD-PROVEN EXPERIENCE

As the storage networking expert and a leader in TSM implementations and operations, Brocade has performed over 400 TSM installations, assessments, optimizations, health checks, and monitoring engagements across IT platforms and environments. As a result, Brocade consultants have experienced TSM's power and can help optimize this unique platform.

Brocade has the professionals, knowledge, and services to help:

- Analyze key objectives and resources
- Bridge knowledge and resource gaps
- Streamline the IT decision-making process
- Accelerate the process for implementing strategies, systems, and procedures
- Free up IT resources for other strategic tasks
- Recommend the right solutions and best practices to help streamline operations

RELATED SERVICES

In addition to the Brocade TSM Workshop, Brocade offers the following related services:

- TSM assessment
- TSM implementation
- TSM daily monitoring and reporting
- TSM optimization

MAXIMIZING INVESTMENTS

Brocade and its partners offer complete data center solutions to meet a wide range of technology and business requirements. These solutions include education and training, services, and support to help optimize data management investments.

For more information, contact an authorized Brocade sales partner or visit www.brocade.com.

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