

# BROCADE FILE DATA INFRASTRUCTURE MANAGEMENT SERVICES



## PROFESSIONAL SERVICES

## Building a Reliable Foundation for File Data Infrastructure Management

### HIGHLIGHTS

- Leverages in-depth Brocade expertise and best practices to build a robust, scalable, and highly available file services solution
- Reduces the time, resources, and cost to implement a file services solution by outsourcing the work to highly trained experts
- Frees up technical staff to focus on core business activities
- Minimizes the impact on users during the implementation of a new file services solution
- Provides a file services solution that can grow and adapt to future requirements

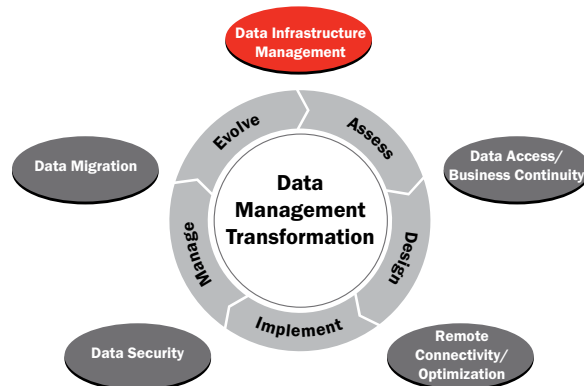
The explosive growth of unstructured data along with the associated proliferation of file servers and NAS appliances has created unique challenges for IT organizations and users alike. Maximizing the value of file data requires a data-centric business strategy that overcomes the limitations of traditional data management tools. This type of strategy must cost-effectively enable users to access data as if it were stored locally, fail over seamlessly, scale easily to support ever-changing requirements, and support regulatory compliance and Information Lifecycle Management (ILM).

Brocade® offers comprehensive services to help organizations build this type of robust, scalable, and highly available file services solution. Brocade takes an

innovative approach to file management, focusing on key business challenges and unique organizational requirements, while minimizing the impact and cost to the organization.

Brocade File Data Infrastructure Management Services are based on proven methodologies that leverage technical expertise and best practices to provide a reliable operational foundation for file management. The services include:

- Brocade Global Namespace Architectural Service
- Brocade StorageX® Implementation Service
- Brocade FLM Implementation Service



## BROCADE GLOBAL NAMESPACE ARCHITECTURAL SERVICE

Setting up a unified Global Namespace is key to gaining control of a file environment and masking the complexity of file location and naming. The Brocade Global Namespace Architectural Service is designed to help organizations build Global Namespaces with Brocade StorageX, leveraging Brocade best practices to design and implement a customized solution. This service includes the following activities:

- A Brocade file services expert will review the scope of the work, ensure that prerequisites are met, and help select the organizational team needed to support the Global Namespace operations.
- Brocade will help design a robust, scalable, and highly available Global Namespace.
- Brocade will set up a backup policy for the Global Namespace, backing up DFS roots to the Brocade StorageX database on a scheduled basis to protect against corruption or loss of the DFS root servers. Where appropriate, Brocade will set up a high-availability policy that mirrors the DFS root based on specified guidelines.
- After designing, implementing, and testing the Global Namespace, Brocade will demonstrate it to ensure buy-in from all appropriate personnel.
- Brocade will facilitate the migration of users into the new Global Namespace based on agreed-upon schedules.
- Brocade will provide a Transfer Of Information (TOI), a summary of completed activities, and a list of future actions and recommendations.

## BROCADE STORAGEX IMPLEMENTATION SERVICE

The Brocade StorageX Implementation Service is designed to help organizations significantly reduce costs, complexity, and time to productivity when deploying Brocade StorageX. It leverages Brocade best practices and technical expertise to streamline installation, configuration, and deployment. It includes the following activities:

- A Brocade file services expert will document the existing file environment, review goals and expectations, and help build an implementation plan.
- Brocade will perform (or assist with) the Brocade StorageX installation.
- Brocade will help implement best practices, which include setting defaults, adding storage resources to Brocade StorageX, and establishing an application backup policy. Brocade will also optimize Brocade StorageX and test it to verify integrity and proper operation.
- Brocade will provide a Transfer Of Information (TOI), a summary of completed activities, and a list of future actions and recommendations.

## BROCADE FLM IMPLEMENTATION SERVICE

The Brocade FLM Implementation Service is designed to help organizations significantly reduce costs, complexity, and time to productivity when deploying Brocade File Lifecycle Manager® (FLM). The service leverages Brocade best practices and technical expertise to streamline installation, configuration, and deployment. It includes the following activities:

## ADDITIONAL BROCADE FILE SERVICES OFFERINGS

- Data Access and Business Continuity Services
- Data Migration Services
- Remote Connectivity and Optimization Services
- Data Security Services
- Resident Consultant Services

- A Brocade file services expert will document the existing file environment, review goals and expectations, and help build an implementation plan.
- Brocade will test the provided configuration information and perform (or assist with) the Brocade FLM installation.
- Brocade will help implement best practices, which include setting defaults, adding storage resources to Brocade FLM, and establishing an application backup policy. Brocade will also optimize Brocade FLM and test it to verify integrity and proper operation.
- Brocade will provide a Transfer Of Information (TOI), a summary of completed activities, and a list of future actions and recommendations.

## MAXIMIZING INVESTMENTS

Brocade and its partners offer complete data management solutions to meet a wide range of technology and business requirements. These solutions include education and training, services, and support to help optimize data management investments. For more information, contact an authorized Brocade sales partner or visit [www.brocade.com](http://www.brocade.com).

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