



MySonicWALL

MANAGEMENT

Online Customer Portal for Managing the SonicWALL Relationship

IT managers are constantly in search of ways to enhance productivity by simplifying and streamlining hardware and software deployments. They also need timely, accurate and actionable information about their network infrastructure in order to guarantee uptime and security. The tools necessary to effectively manage today's complex IT infrastructure need to be unified, online and easy-to-use.

MySonicWALL delivers a convenient, centralized way to register and manage SonicWALL network security and data protection appliances and associated services. MySonicWALL is an easy-to-use online customer portal that enables organizations to manage their entire SonicWALL relationship in a single location. Busy IT managers can save time by using MySonicWALL to track firmware versions, existing software licenses and security service subscriptions. MySonicWALL helps prevent unanticipated service expirations, which can lead to crippling and costly security breaches and business interruptions. With MySonicWALL, it is easy for managers to renew existing security services and to subscribe to additional levels of security and data protection. Moreover, MySonicWALL allows customers to manage multiple discrete product installations, including network security appliances, e-mail security appliances and data backup and recovery installations spread across the enterprise.

Features and Benefits

Comprehensive product list allows IT administrators to manage their entire SonicWALL relationship in a single, easy-to-use, online customer portal.

Online product registration enables IT administrators to add and register new SonicWALL products as their organization and security needs grow.

Software and firmware downloads improve the level of protection by ensuring that the newest and most advanced features are immediately available for each SonicWALL solution.

Online knowledge base and customer forums provide access to essential tips, tricks and trouble shooting information commonly researched by other customers.

Software licensing and service renewals help administrators improve security readiness by ensuring that existing security subscriptions are always current.

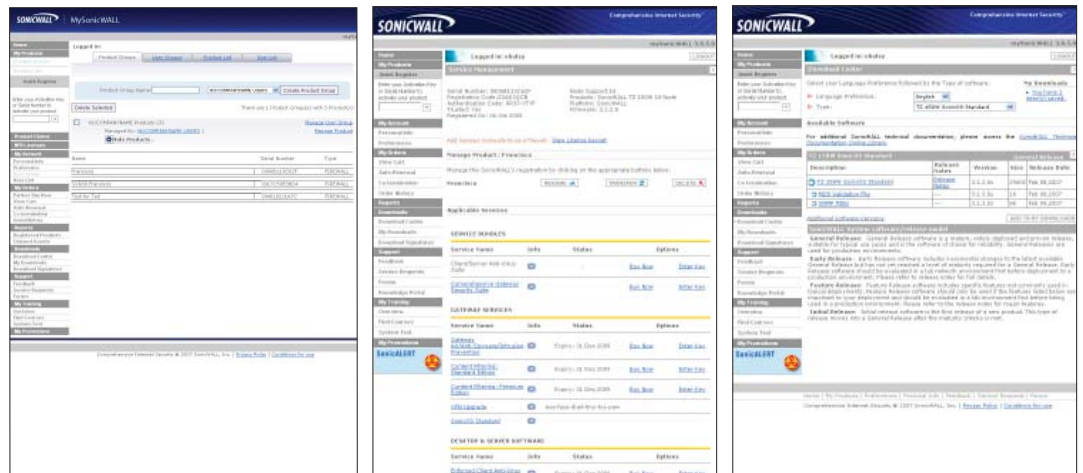
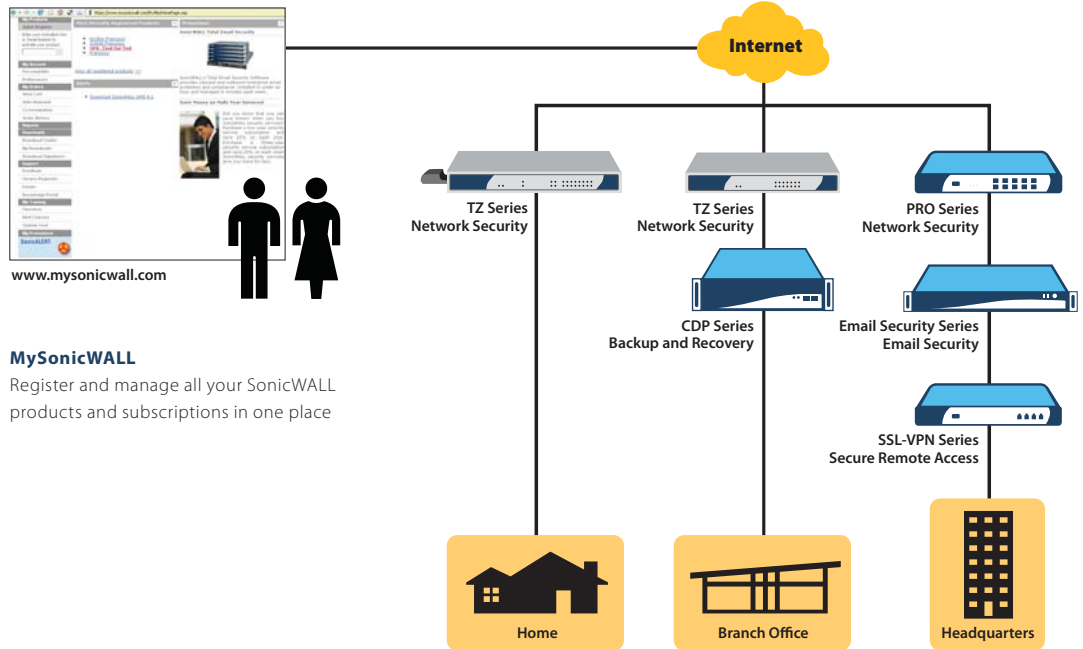
Buy Now features allow the purchase of the latest security services available for SonicWALL solutions, enhancing the level of protection with a few clicks of the mouse.

Group management enables an IT manager to share access with multiple, unique individuals, such as IT staff members and outside consultants.

Online support tickets provide immediate access to a running log of open and closed support tickets with the SonicWALL technical support team.

- Comprehensive product list
- Online product registration
- Software and firmware downloads
- Online knowledge base and customer forums
- Software licensing and service renewals
- Buy Now
- Group management
- Online support tickets

Specifications



Group Management
Group management allows administrators to delegate authority to multiple users of MySonicWALL, such as other members of the IT staff and/or outside consultants. Multiple users logically linked to a single SonicWALL installation enables teamwork and delegation for specialized management tasks.

Software and Service Renewals
Maintaining valid and current security subscriptions is vital for protecting the enterprise from a wide range of security threats. Software licenses and service renewal features make security and data protection a snap. For every registered product, MySonicWALL makes it easy to determine current and valid subscriptions, upcoming subscription renewals and additional security options that are available.

Software and Firmware Downloads
Software and firmware downloads are available to customers with a valid support or service subscription and can be easily accessed and downloaded from MySonicWALL.

For more information on MySonicWALL, please visit www.sonicwall.com or to access MySonicWALL, please visit www.mysonicwall.com.

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