

Allow Your Website Visitors to Confidently Share Information with you

While organizations are focused on securing their existing email system, the vast majority of web sites include a Contact Us or Info@ link allowing clients, patients or partners to ask a question or request clarifications. In most cases, customer requests are always communicated in plain text. Additionally, there is usually no mechanism for your organization to respond to the original request securely. Encryption should occur when a client’s medical or financial information is part of a response to a request.

User-Initiated Secure Communications

SecureContact becomes your “Contact Us” page by adding a simple URL that provides a login screen for the user to sign in (or, register if a first time user). After login, the user can submit their inquiry. The appropriate department receives the communication, and can then respond with detailed comments via the same secure path. The user is notified, via email, that his/her question has been responded to, and can login again to retrieve the response. Built atop DataMotion’s Intelligent Information Transport (IIT) platform, SecureContact hosted service integrates seamlessly with your website in seconds, requires no additional hardware, no coding on your current website and no IT support, and leverages your corporate branding.

- Recognize immediate cost reduction, improve your bottom line, and increase your business’s competitive advantage.
- Reduce your exposure to compliance policy violation, litigation and penalties.
- Make intelligent business decisions with the visibility gained from management, control, security and reporting of data exchanges.
- Extend trust by developing more secure communication between you and your customers.
- Quickly and cost-effectively reduce human error so you can focus on your business priorities.
- Meet SLA requirements



“SecureContact provides an easy secure communication solution that we can integrate with our existing MS Exchange environment, while not forcing the user to install extra software or learn anything more than using a simple web mail client.”

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BENEFITS

Increased Trust and Deeper Customer Engagement -

Enables clients to initiate communication with you securely and safely.

Greater Confidence - With robust encryption and easily-trackable delivery paths, you can exchange confidential information with confidence.

Greater Access - SecureContact is accessible from any computer or any device where your website is available.

Improved Business Potential - trusted customer communication results in better business relationships and increased revenues.

Immediate cost containment - No license fees mean lower initial costs.

Reduced Risk - Minimizes exposure to policy violation, litigation and penalties.

Compliance - Exchange information with full confidence that files remain secure and compliant during transit and in storage.

FEATURES

HTML and CSV Reporting

Built-in tracking and auditing for sent and received files and messages

Cobranded portal

Up and Running within a Day

No additional hardware or infrastructure needed

Offered on premise or on demand

Quickly add options for routing mail destination via drop down menu

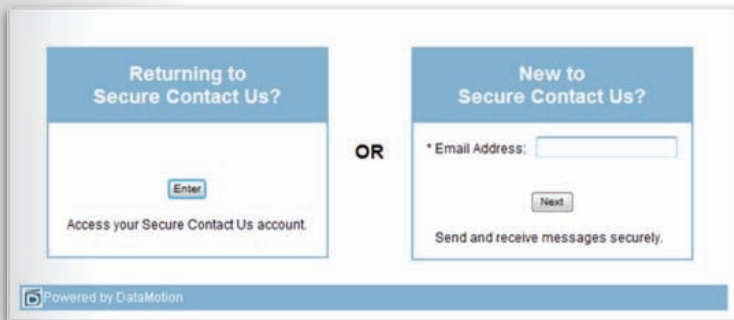
Receive large files up to 2GB

Easily integrates into any web site

Simple to use Encryption - No PKI necessary

Automatic Account Provisioning

24 x 7 x 365 Monitoring



ADDITIONAL TECHNICAL SPECIFICATIONS:

- Industry Standard encryption: 3DES, SSL, TLS
- Standard web browsers supported
- HTTPS Standard supported
- Unlimited Inbound Users
- 30 Day Default Message Expiration (Upgradable)
- SAS70 Level 2 DataCenter Certified